



PUBLIC COMMUNICATIONS DIVISION REPORT

Conservation | Cross Connection | Customer Service

September 27, 2024

Submitted by: Erika Murphy, Trustee at Large

Conservation Committee

Chair: Brittany Contreras, City of Hillsboro

Vice Chair: Danlyn Brennan, HDR

Secretary: Melissa Fatland, City of Bend

Past Chair: Cody Scoggins, Medford Water

The Conservation Committee has quarterly meetings with 15-20 active participants. They maintain a member distribution list and have an email discussion group available to share ideas throughout the year.

Achievements:

- The conservation committee solicited abstracts and received enough to host a half day (3-hour) technical session track at the 2025 Boise conference.
- On Friday, August 9th the Committee hosted a Willamette Supply Program Water Treatment Plant Tour. There were twelve attendees including one student. Before the tour, they held a Committee meeting over lunch in Sherwood.





Cross Connection Committee

Chair: Jessica Shaw, City of Wenatchee

Vice Chair: Scott Hallenberg, Tacoma Water

Secretary: Darci Ronning, City of Wenatchee

Achievements:

- Developed “training in a box” with input from Committee members to use across the Section.
- Have a three-part “October Madness” virtual training session scheduled and open for registration.

Challenges:

- Jessica and Darci have been leading the committee for years and would like to find replacements for succession planning.

Customer Service Committee

Chair: Cathy Middleton, Rockwood Water PUD

Challenges:

- This committee is struggling with membership. Regularly held phone-in meetings are not happening because there aren't enough members.

2023/2024 Goals:

- Find resources to help strengthen committee. James Dean has offered to help set up a training.
- Increase membership.

